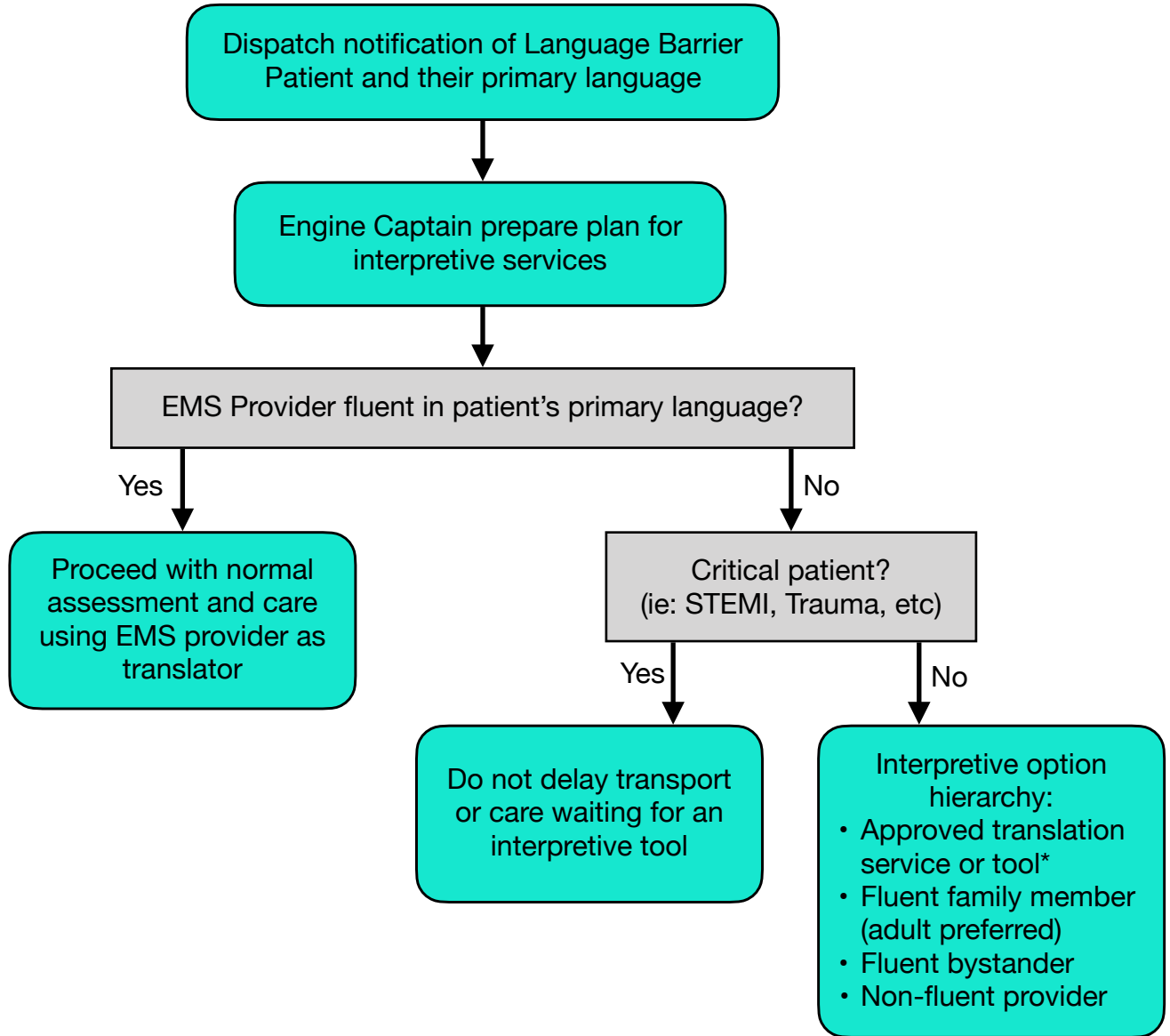


# LANGUAGE BARRIER POLICY

## Purpose

- To provide guidance to field providers related to best practice when encountering an EMS patient where language may be a barrier to assessment and care



- On-scene delay acceptable in order to obtain adequate interpretation for the following patients:
  - AMA/RAS
  - Assault or abuse
  - Psychiatric
- \*Approved Technology**
  - Recommended:
    - E-bridge
    - In Demand Interpreting
    - Yes/No template tools
  - Acceptable:
    - Translation mobile app
    - Language line