

HOSPITAL REPORT/CONSULT

PURPOSE

To provide guidelines for contact between prehospital care personnel and receiving facilities

RELATED POLICIES

Trauma Triage and Destination Guidelines, #4613; Communication Failure, #7002; EMS Communication System, #7004; BLS Treatment Guidelines; Multiple Patient Management Plan (MPMP); STEMI C9; CVA/Stroke N4; Sepsis M6

DEFINITIONS

- A. Report Only - a notification to the receiving facility that a patient is enroute
- B. Notification – a communication meant to alert hospital staff that a specialty care patient is enroute. Notifications include:
 - 1. Trauma Notification
 - 2. Stroke Notification
 - 3. STEMI Notification
 - 4. Sepsis Notification
- C. Physician Consult - a consultative discussion between field personnel and an ED physician.

POLICY

- A. Report Only
 - 1. Shall occur anytime a prehospital unit transports a patient.
 - 2. May be performed by any prehospital personnel.
 - 3. Reports shall include the following:
 - a. Transport unit identification
 - b. Level of care being provided (ALS or BLS)
 - c. Estimated time of arrival to receiving facility
 - d. Level of transport (code 2 or 3)
 - e. General category of patient (type of illness or injury) or treatment guideline being used for an ALS patient.
 - f. Condition of patient (stable, improving or worsening)
- B. Notification (Trauma/Stroke/STEMI/Sepsis)
 - 1. Field personnel will advise the receiving center a minimum of ten minutes prior to arrival (or as soon as possible if transport is less than ten minutes).
 - 2. Is required when patient meets notification criteria.
 - 3. Notifications shall include the following:
 - a. Unit and transport code
 - b. Notification type (e.g., Trauma, Stroke, STEMI, Sepsis)
 - c. Age/Gender

- d. Pertinent findings for the specific notification (see related protocol)
 - e. ETA
- C. Physician Consult
- 1. Shall occur when specified in an ALS or BLS Treatment Protocols.
 - 2. Trauma Center consultation is recommended for questions about the destinations for injured patients. Consult shall be made with MarinHealth Medical Center Level III Trauma Center.
 - 3. Physician Consult communication shall include the following:
 - a. The need for physician consultation.
 - b. Patient assessment information as appropriate.
 - c. Policy or procedure being followed which mandates physician consult or order.
- D. If attempts to contact for any of the reasons above and unable to contact the intended receiving facility, personnel may contact another in-county hospital. If no facility can be contacted, the following should occur:
- 1. Treatment should be administered according to the appropriate ALS or BLS treatment protocol.
 - 2. Medications or treatments listed as “physician consult required” may not be administered or performed.
 - 3. Documentation of the communications failure should be completed as detailed in policy #7002, Communication Failure.
- E. In the event of a declared multiple patient incident, paramedics may operate according to the MPMP omitting contact or hospital consultation.