HOSPITAL REPORT/CONSULT

Purpose

• To provide guidelines for contact between prehospital care personnel and receiving facilities

Related Policies

• Trauma Triage and Destination Guideline Policy, 4613
• Communication Failure, 7002
• EMS Communication System, 7004
• Multiple Patient Management Plan (MPMP)
• BLS Treatment Guidelines
• STEMI, C 9
• CVA/Stroke, N 4
• Sepsis, M 6

Definitions

• Report Only is a notification to the receiving facility that a patient is enroute
• Notification is a communication meant to alert hospital staff that a specialty care patient is enroute. Notifications include:
  I. Trauma
  II. Stroke
  III. STEMI
  IV. Sepsis

• Physician Consult is a consultative discussion between field personnel and an ED physician

Policy

A. Report Only

• Shall occur anytime a prehospital unit transports a patient
• May be performed by any prehospital personnel
• Reports shall include the following:
  I. Transport unit identification
  II. Level of care being provided (ALS or BLS)
  III. Estimated time of arrival to receiving facility
  IV. Level of transport (code 2 or 3)
  V. General category of patient (type of illness or injury) or treatment guideline being used for an ALS patient
  VI. Condition of patient (stable, improving, or worsening)

B. Notification (Trauma/Stroke/STEMI/Sepsis)

• Field personnel will advise the receiving facility a minimum of ten minutes prior to arrival (or as soon as possible if transport less than ten minutes)
• Is required when patients meet notification criteria

• Notifications shall include the following:
  I. Unit and transport code
  II. Notification type (e.g., Trauma, Stroke, STEMI, Sepsis)
  III. Age/Gender
  IV. Pertinent findings for the specific notification (see related protocol)
  V. ETA

C. Physician Consult
  • Shall occur when specified in an ALS or BLS Treatment Protocol
  • Trauma Center consultation is recommended for questions about the destinations for injured patients. Consult shall be made with MarinHealth Medical Center Level III Trauma Center
  • Physician Consult shall include the following:
    I. The need for physician consultation
    II. Patient assessment information as appropriate
    III. Policy or procedure being followed which mandates a physician consult or order

D. If attempts to contact for any of the reasons above and unable to contact the intended receiving facility, personnel may contact another in-county hospital. If no facility can be contacted, the following shall occur:
  • Treatment should be administered according to the appropriate ALS or BLS treatment protocol
  • Medications or treatments listed as “physician consult required” may not be administered or performed
  • Documentation of the communications failure should be completed as detailed in policy #7002, Communication Failure

E. In the event of a declared multiple patient incident, paramedics may operate according to the MPMP omitting contact or hospital consultation