

HOSPITAL REPORT/CONSULT

Purpose

- To provide guidelines for contact between prehospital care personnel and receiving facilities

Related Policies

- Trauma Triage and Destination Guideline Policy, 4613
- Communication Failure, 7002
- EMS Communication System, 7004
- Multiple Patient Management Plan (MPMP)
- BLS Treatment Guidelines
- STEMI, C 9
- CVA/Stroke, N 4
- Sepsis, M 6

Definitions

- **Report Only** is a notification to the receiving facility that a patient is enroute
- **Notification** is a communication meant to alert hospital staff that a specialty care patient is enroute. Notifications include:
 - I. Trauma
 - II. Stroke
 - III. STEMI
 - IV. Sepsis
- **Physician Consult** is a consultative discussion between field personnel and an ED physician

Policy

A. Report Only

- Shall occur anytime a prehospital unit transports a patient
- May be performed by any prehospital personnel
- Reports shall include the following:
 - I. Transport unit identification
 - II. Level of care being provided (ALS or BLS)
 - III. Estimated time of arrival to receiving facility
 - IV. Level of transport (code 2 or 3)
 - V. General category of patient (type of illness or injury) or treatment guideline being used for an ALS patient
 - VI. Condition of patient (stable, improving, or worsening)

B. Notification (Trauma/Stroke/STEMI/Sepsis)

- Field personnel will advise the receiving facility a minimum of ten minutes prior to arrival (or as soon as possible if transport less than ten minutes)

- Is required when patients meets notification criteria
 - Notifications shall include the following:
 - I. Unit and transport code
 - II. Notification type (e.g., Trauma, Stroke, STEMI, Sepsis)
 - III. Age/Gender
 - IV. Pertinent findings for the specific notification (see related protocol)
 - V. ETA
- C. Physician Consult
- Shall occur when specified in an ALS or BLS Treatment Protocol
 - Trauma Center consultation is recommended for questions about the destinations for injured patients. Consult shall be made with MarinHealth Medical Center Level III Trauma Center
 - Physician Consult shall include the following:
 - I. The need for physician consultation
 - II. Patient assessment information as appropriate
 - III. Policy or procedure being followed which mandates physician consult or order
- D. If attempts to contact for any of the reasons above and unable to contact the intended receiving facility, personnel may contact another in-county hospital. If no facility can be contacted, the following shall occur:
- Treatment should be administered according to the appropriate ALS or BLS treatment protocol
 - Medications or treatments listed as “physician consult required” may not be administered or performed
 - Documentation of the communications failure should be completed as detailed in policy #7002, Communication Failure
- E. In the event of a declared multiple patient incident, paramedics may operate according to the MPMP omitting contact or hospital consultation