

EMS DISPATCHING

I. PURPOSE

To summarize the dispatching methodology to be utilized for trauma patients.

II. RELATED POLICIES

- A. EMS Aircraft, #5100
- B. Emergency Medical Dispatch Policy, #4200
- C. Trauma Triage and Destination Guideline Policy # 4613

III. DEFINITIONS

- A. *Emergency Medical Dispatch (EMD)* refers to the use of an organized system for dispatching that includes a prioritized determination of the need for certain levels of response and the provision of telephone instructions to callers, assisting them to provide care to patients while awaiting the arrival of specified system responders.

IV. POLICY

- A. Emergency Medical Dispatching shall continue as currently configured. This configuration includes the following features:
 - 1. Available to all emergency callers;
 - 2. Dispatch Guidelines approved by the EMS Medical Director;
 - 3. Provided by two (2) dispatch centers within Marin County;
 - 4. Mutual aid resources, including air resources, accessed only through the County Communications Center.