

**EMERGENCY MEDICAL DISPATCH
CERTIFICATION**

I. PURPOSE

To delineate the certification requirements for Emergency Medical Dispatchers.

II. POLICY

All medical "911" calls or requests for medically related assistance will be handled by persons trained in emergency medical dispatching and certified as Emergency Medical Dispatchers according to the standards established by the EMS Agency of Marin.

III. PROCEDURE

A. In order to certify as an Emergency Medical Dispatcher, the following requirements must be met:

1. Must be currently employed in the communications division of Marin County Sheriff's Office or San Rafael Fire Department.
2. Successfully complete an EMD training program approved by Marin County.
3. Complete eight (8) hours of ride-along time with an ALS provider in Marin County (if not part of training program).
4. Provide proof of current CPR certification according to the standards of the American Red Cross or American Heart Association.
5. Complete a Marin County application for EMD certification within six months of course completion.
6. Pay any fees required for certification. See "Fee Schedule".

B. Certification will be valid for two years with renewal contingent upon compliance with the recertification requirements established by the EMS Agency. See "Emergency Medical Dispatch Recertification" policy.

C. Challenge process

1. A person who can show proof of successful completion of a dispatcher training class of forty (40) hours within the last eighteen (18) months may apply for certification after completing the following
 - a. Marin County approved sixteen (16) hour class
 - b. Four (4) hour ride-along experience with Marin County ALS provider

- D. An EMT-I or EMT-P who wishes to certify as EMD may apply for certification after completing the Marin County approved sixteen (16) hour class.