



DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Promoting and protecting health, well-being, self-sufficiency, and safety of all in Marin County.



**How to Contact the Marin County MHOAC
(Medical Health Operational Area Coordinator)**

Grant Colfax, MD
DIRECTOR

To contact with the Marin County Operational Area MHOAC for a medical or health emergency or other urgent matter, please use the following procedure:

Emergency Medical Services
1600 Los Gatos Drive
Suite 220
San Rafael, CA 94903
415 473 6871 T
415 473 3747 F
415 473 3344 TTY
www.marinEMS.org

During business hours (Monday-Friday 8:00 AM-5:00 PM):

1. Call the EMS Agency at: **415-473-6871**
2. Ask to be connected to the MHOAC.
3. If you get a recorded message, call:
 - **415-473-6833** (Miles' office)
 - **415-473-7455** (Randy's office)
4. If unable to contact the MHOAC, proceed to the steps below for contact during non-business hours/weekends/holidays.

During non-business hours, weekends and holidays:

1. Call the Marin County Sheriff's Communications Center (non-emergency line) at: **415-479-2311** and ask to speak to the supervisor. They will page the on-call MHOAC.
2. Give the operator the following information:
 - Your name and position
 - Your facility name
 - Your contact information
 - The reason for your call:
 - Drill/exercise
 - Real event
 - For a real event provide a time frame in which you need the MHOAC to contact you