



DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Promoting and protecting health, well-being, self-sufficiency, and safety of all in Marin County.



**How to Contact the Marin County MHOAC
(Medical Health Operational Area Coordinator)**

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Suite 220
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To contact the Marin County Operational Area (MHOAC) for a medical/ health emergency or other urgent matter, please use the following procedure:

Call 415-473-3100 or Email **MHOAC@MarinCounty.gov**
If unable to contact the MHOAC, proceed to the steps below.

During business hours (Monday-Friday 8:00 AM-5:00 PM):
Call the EMS Agency at **415-473-6871** and ask to be connected to the MHOAC.

During non-business hours, weekends, and holidays:
Call the Marin County Communications Center (non-emergency line) at **415-479-2311** and ask **“Please page the Medical Health Operational Area Coordinator.”**

Give the operator the following information:

- Your name and position
- Your facility name
- Your contact information
- The reason for your call:
 - Drill/exercise
 - Real event
- For a real event provide a time frame in which you need the MHOAC to contact you

The MHOAC or another Public Health Representative will call you. Be prepared to provide the following information:

1. Your name and position
2. Facility name
3. Contact information
4. Reason for activation (drill/exercise, real event)
5. Status of your facility (open, closed, evacuating etc.)
6. Estimated time duration of emergency
7. Resources (equipment, personnel etc.) that you need on an immediate basis