



DEPARTMENT OF  
**HEALTH AND HUMAN SERVICES**

Promoting and protecting health, well-being, self-sufficiency, and safety of all in Marin County.



**How to Contact the Marin County MHOAC  
(Medical Health Operational Area Coordinator)**

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To contact the Marin County Operational Area (MHOAC) for a medical or health emergency or other urgent matter, please use the following procedure:

**During business hours (Monday-Friday 8:00 AM-5:00 PM):**

- Call the EMS Agency at: **415-473-6871**
- Ask to be connected to the MHOAC.  
**Or Email – [MHOAC@marincounty.org](mailto:MHOAC@marincounty.org)**
- If unable to contact the MHOAC, proceed to the steps below.

**During non-business hours, weekends and holidays:**

- Call the Marin County Sheriff's Communications Center (non-emergency line) at: **415-479-2311** and ask to **"Please page the Medical Health Operational Area Coordinator."**
- Give the operator the following information:
  - Your name and position
  - Your facility name
  - Your contact information
  - The reason for your call:
    - Drill/exercise
    - Real event
  - For a real event provide a time frame in which you need the MHOAC to contact you

The MHOAC or another Public Health Representative will call you. Be prepared to provide the following information:

1. Your name and position
2. Facility Name
3. Contact information
4. Reason for activation (drill/exercise, real event)
5. Status of your facility (open, closed, evacuating etc.)
6. Estimated time duration of emergency
7. Resources (equipment, personnel etc.) that you need on an immediate basis