RE-SETTING ELITE USER LOGIN ACCESS

If a user has tried too many times to login or has been inactive for too long they will see this message and will not be able to login:

Go into USERS and pull up their account and look for the Login Status. If this is the problem, it will indicate, “No”.

Click on their name to open their account information.
Click on the ACCOUNT DETAILS tab

Change the Login Status from NO to YES

It should now look like this: